

FREQUENTLY ASKED QUESTIONS

Home Contents Insurance	
What does my home contents insurance cover me for and how do I make a claim?	Please download our Tenants' Home Contents Insurance leaflet for full details.
Will there be an excess to pay on my claim?	Yes – you are liable for the first £50 of any claim.
How long do I have to make a claim?	It is best to notify us as soon as possible and all claims should be made within a month of the date of the occurrence.