

Can tenants make improvements or alterations to their home?

Tenants can make their own improvements or alterations to their home (e.g build a shed; knock down a wall; install double glazing or install central heating) but they must request written permission from us before undertaking any work. We will want to make sure that the work won't damage their home or make it unsafe.

Tenants are responsible for applying and obtaining any necessary planning and building control approval from the local authority and for the costs incurred. Tenants should provide details of the work they would like to do along with any plans/drawings and the name(s) of those who will carry out the works. If you would like to apply for permission to alter your home or garden contact us on 01450 364200.

It may be necessary for us to visit the property before we can decide if permission is to be granted for the proposed work. We will only refuse permission for good reasons such as the proposed work making your home less safe, or it having a detrimental effect on your neighbours or the surrounding environment.