



Housing Application Form

www.waverley-housing.co.uk



Housing Application Form

We have 2 categories of properties which can be applied for:

- Properties with a Closing Date for Applications
- Properties that are Available for Immediate Let

How do I apply?

You can apply online at www.waverley-housing.co.uk or simply complete this application form and return it to us at:

Waverley Housing
51 North Bridge Street
Hawick TD9 9PX

If you need any assistance with completion, please do not hesitate to contact us on (01450) 364200.

Who can apply?

Anyone, who is 16 years old or more may apply to be on our waiting list for a home.

What properties can I apply for?

Any property that is advertised can be applied for, providing the property being applied for matches your needs (e.g. would not result in overcrowding). If you apply for advertised properties with the same closing date, you must apply in order of your preference.

How are homes allocated?

All housing applications are considered according to the personal circumstances of the applicant(s), with medical, social and housing needs of all applicants being taken into consideration and any priority awarded as appropriate.

Our 'Apply by Closing Date' properties are allocated on an applicant's needs; priority and application date basis. Further information can be found in our 'Allocations Policy' and a copy of this can be requested from our Customer Services Team.

Our 'Available for Immediate Let' properties are allocated on a first-come-first-served basis subject to the needs of the applicant.



How is my need assessed?

This will be confirmed from the information provided by you on your application form and any priority forms. This information will enable us to shortlist applicants in greatest need of housing and so it is important that applicants complete the Application Form accurately. Sometimes, applications might take a bit longer to process, due to information needing to be obtained from other agencies and confirmation of some details.

Applicants with particular needs may be entitled to Priority status. This might include applicants who are homeless or threatened with homelessness, who have health issues, are affected by overcrowding, under-occupancy or currently live in unsuitable housing, or are leaving the armed forces, or applicants with other reasons why they need to move to a specific house or area e.g. for support reasons.

How will I know my application has been accepted onto the housing list?

Once we have received and processed your application, you will receive a letter in the post to confirm your application reference number and you should subsequently quote this number when contacting the office about anything to do with your application for housing.

What should I do if my circumstances change?

Contact us as soon as possible so that your application can be amended to reflect your current housing need. You may be entitled to priority status if this is not in place.

What if there are other applicants with the same housing need?

In these instances we will take into consideration the length of time an applicant has had a priority status or has been on our housing list, considering those that have had priority status or have been on the list the longest.

How long will I have to wait for a home?

This depends on the applicant(s) circumstances, and availability of the type of property needed in the preferred area. We will publish allocations on a quarterly basis which includes the length of time a successful applicant has waited for any allocation. This will give applicants a better idea of how long they are likely to wait for a specific type of house or area, to enable better informed choices.



What happens when I am offered a home?

We will contact you preferably by email, telephone or text or, if this is not possible, by letter to confirm your interest in being allocated a property and to verify your housing needs. We will also take up references and discuss arrangements for viewing of the property to be allocated and a potential sign-up date when you will be given the keys to your new home.

Can I get further information?

Yes, contact a member of our Customer Services Team who will be happy to assist in whatever way they can. They can be contacted by phone on 01450 364200 or via email to CustomerServices@waverley-housing.co.uk

To become registered on our housing list, applicants should complete all sections of this Application Form. Our Customer Services team can assist applicants with completing the form if required and can be contacted on (01450) 364200.

We can produce this application form in alternative formats and languages. If you would like information in another language or format, or require the services of an interpreter, please contact our Customer Services Team on (01450) 364200.



1. About you

Do you require an interpreter or someone to help you with communication?

Yes No

If yes, what language or other help do you require?

2. Right to Reside

Do you and everyone to be housed with you have the right to reside in the UK?

Yes No

3. Your details

Main Applicant details	If you wish a joint tenancy, please provide the joint tenant's details below
Title:	
First Name:	
Last Name:	
D.O.B.	
N.I. Number	
Address	
Town	
Post Code:	
Email:	
Daytime Tel No.:	
Mobile Tel No.:	



4. Other Household Members

Please list all members of the household who will be moving with you and tell us about any access arrangements in place for children to be housed with you.

First Name	Surname	Relationship to you	Date of Birth	Arrangements How many nights a week?

5. Correspondence Address or Support Contact Person

If you prefer correspondence to be sent to a different address or someone else to act on your behalf please answer the questions below.

a) Do you want your mail sent to a different address? Yes No

b) Do you want someone else to act on your behalf? Yes No

If yes to either question 5a or 5b please provide details:

Name: _____ Tel: _____

Address: _____ Email: _____

_____ Post code: _____

If yes to 5b, what is the designated support person's relationship to you? _____

6. Your Current Tenure - Are you currently:

A tenant an owner living with friends or family other

If you are a tenant, please tell us the name, address and telephone number of your landlord.



7. Statutory Needs

Please indicate if you, or anyone who will move with you, require housing due to one of the following reasons:

- Homelessness: if you are roofless, sleeping rough or have no fixed abode or are threatened with homelessness
- Medical: If your health is affected by your current accommodation
- Overcrowding: If you do not have enough bedrooms for your family size (as per statutory criteria – see our Allocations Policy)
- Under-occupancy: If you have too many bedrooms for your family size
- Unsuitable property: If you live in a property that is in poor condition or that lacks basic amenities (criteria: Below Tolerable Standard)
- Armed Forces: Are you a serving member of the Armed Forces with less than 12 months to discharge, or have you been discharged within previous six months
- Other Community Needs: If you need to move to provide or to receive care and support, or access essential services, or for any other priority reason not covered by any other statutory need, and require to live as a result in a specific area

(If you tick any of the above, you will require to complete a priority form and circumstances will be verified before any award of priority).

8. Is anyone in your household pregnant? Yes No

If yes, please tell us who is pregnant and their Estimated Due Date (EDD) *

Name: _____ EDD: _____

*(please provide confirmation of pregnancy)

9. Have you, or anyone to be housed with you, been evicted for antisocial behaviour, or been the subject of an Antisocial Behaviour Order (ASBO) or a Criminal Antisocial Behaviour Order (CRASBO)?

Yes No

If yes, please provide further information:



10. Do you or anyone to be housed with you, have outstanding arrears, or any tenancy related debt e.g. rechargeable repairs which amounts to more than one month's rent and is related to a current or previous tenancy? Yes No

If yes, please provide the address where the arrears occurred and the name and address of the landlord whom the debt is with:

11. Have you, or anyone on your application, ever been convicted of a sexual offence or are a Registered Sex Offender? Yes No

(This information will be kept strictly confidential).

12. Have you, or anyone on your application, ever been convicted of a violent offence? Yes No

(This information will be kept strictly confidential).

13. Are you or anyone on your application, related to any Waverley Housing employee or Committee/Board member? Yes No

If yes, please tell us who you are related to:

14. Have you or anyone on your application, ever held a tenancy with Waverley Housing within the last five years (including your current tenancy)? Yes No

If yes please give details



15. Do you, or anyone on your application, work for Waverley Housing in either a paid or voluntary capacity, or have you done so in the last 12 months?

Yes

No

If yes, please give details here:

16. Would you be interested in a Mutual Exchange?

Yes

No

17. Would you be interested in furnished accommodation?

Yes

No

18. Privacy Statement

Any personal data or sensitive personal data provided by you to us will be held and processed in accordance with the data protection principles set out in the Data Protection Act 1998 for the purposes of meeting the legitimate interests of Waverley Housing.

We are registered with the Information Commissioner as a Data Controller under the Data Protection Act and as a result must ensure that our practices in the handling of personal information are of a high standard and comply fully with the Act.

Our Data Protection Policy explains our data processing practices and a copy of this policy can be obtained by contacting our Customer Services Team on (01450) 364200.

We will provide regular information on our lets to interested parties, giving addresses of our properties let, whether any priority applied and the length of time on the housing list. This is so as to inform applicants of likely waiting times for specific types of properties and specific areas.



19. Declaration

To the best of my knowledge all information provided is correct. I understand that if I make false statements to try to obtain housing deceitfully, my name will be suspended from the housing list, or any property allocated to me may be repossessed. I also authorise Waverley Housing to obtain information and make enquiries, should they be necessary to my application.

In signing this declaration, you are giving your consent to Waverley Housing to process your data, including sensitive personal data relevant to your housing application, and in accordance with section 18 above. You have the right to see and obtain a copy of any personal information that is stored about you within our systems, and to have inaccuracies corrected.

Signed (Main Applicant): _____

Date: _____

Signed (Joint Applicant): _____

Date: _____

**Waverley Housing will produce this information on request in,
Large Print and other languages.
To find out more, please telephone 01450 364200.**



EQUALITY AND DIVERSITY QUESTIONS (OPTIONAL)

Main Applicant - Please describe your ethnic origin:

White:

- Scottish
- Other British
- Irish
- Gypsy/Traveller
- Polish
- Any other white background

- Mixed or Multiple Ethnic Background**

Asian, Asian Scottish, Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background _____

Black, Black Scottish, Black British:

- Caribbean
- African
- Any other Black background _____

Other Ethnic Background:

- Arab, Arab Scottish or Arab British
- Any other group (please specify) _____

Disabilities

Please indicate if you or anyone to be housed with you has one of the following disabilities or health conditions:

- Vision impairment
- Mobility impairment
- Hearing impairment
- Mental health condition
- Learning disability
- Any other disability or condition – please specify:

