



UPPER LANGLEE DEMOLITION BEGINS IN BEECH AVENUE



FUNDING AVAILABLE FOR TENANTS

- HELP AVAILABLE WITH YOUR ENERGY COSTS
 - COST OF LIVING SUPPORT PAYMENTS

MORE INFORMATION ON PAGES 4-11

UPPER LANGLEE REGENERATION

There has been significant progress in the Upper Langlee regeneration programme over the last few months. We are delighted to be working with Daltons Demolition Limited who are our appointed contractor for the 1st phase demolition of the project which includes the demolition of 97 flats and 64 garages. The contractor has been on site since August and the demolition of the blocks has commenced. The demolition programme will last approximately 20 weeks with completion projected for early January 2023. Our contractors will attempt to keep disturbance and noise to a minimum but with any contract of this type there will be a degree of noise and dust created and we would appreciate your patience and understanding during this time. If you have any queries or concerns over the works or would like some more information on the project, please contact us on 0800 104 105. This is a historic time for Waverley Housing as it is our 1st venture into redevelopment and we are very excited to see visual progress in the area.



ARTIST'S IMPRESSION OF UPPER LANGLEE REGENERATION

For up to date information regarding the Upper Langlee regeneration please visit www.waverley-housing.co.uk/upper-langlee-regeneration



Money Saving Tips – EVERY Little Helps!

HEATING YOUR HOME DURING THE COLDER WEATHER

To save money keep your radiator setting down to number 2 in rooms you don't often use. In areas like your living room or bedroom, the ideal setting for radiators is 4. The best temperature for your thermostat is 21 degrees but turning it up occasionally will not increase your annual heating bill by much.

Draft excluders at room doors will help keep the heat in and stop the cold air from spreading throughout the house. Remember to check the credit in your meters doesn't run out, as running your heating from cold costs more money and takes on average 30 minutes to an hour to fully heat your home.



ELECTRICAL APPLIANCES

Turn stuff off! It sounds obvious but......

Every house has electrical appliances left on, or on standby. Some things must stay on, like your fridge and freezer, but there are lots of other things that are just wasting energy. Here are ways you and your family can save electricity: -

 Did you know that your electronic appliances use as much as 75% of their electricity consumption when switched off?
 A simple tour of your home will likely prove you have at least several plugged-in items you're not using. For example, electrical items on standby, such as TV's, computers, and video games consoles. Many of these appliances draw a small amount of electricity whilst waiting for use. You can save around £55 a year just by remembering to turn your appliances off standby mode.

BE SAVVY IN THE KITCHEN

- Kettles are one of the most used appliances in the kitchen. But many
 of us will admit that we at least occasionally boil the kettle with more
 water than we're going to use. Make sure you fill your kettle with only
 enough water for what you need it for.
- Use your washing machine wisely! Your modern washing machine and dryer may be marked energy-efficient, but even energy efficient appliances still consume a lot of electricity with each use. To conserve electricity as much as possible, do full loads, as a result, you cut down on the number of times you end up using the washing machine every week. By cutting down on usage and washing on a 30-degree cycle you could save around £28 per year.

Handy tip! Also please remember that a cold wash when you can - is just as good!

• Avoid the tumble dryer

To save up to ± 60 , avoid using a tumble dryer to dry your clothes: dry clothes outside when the weather is dry or on racks inside where possible but remember to ventilate your home to reduce the risk of condensation. • Turn your fridge down a Notch

Most of us do not pay much attention to the temperature of our fridge, providing, of course, we have cold drinks, and the food inside remains fresh. However, when mindful of energy conservation, lowering the temperature down a few degrees saves electricity.

• If using your oven

Plan ahead; cook several meals at the same time, and once cooled put in the fridge and/or freezer to be re-heated at a later date by using your microwave or hob (much cheaper than using your oven).

ADJUST LIGHT USE

 A straightforward tip is remembering to switch off unnecessary lights when not using them. This will save you around £20 per year. To save even more money, use energy-efficient light bulbs (we can provide these for free, contact us for more details).
 Make sure you turn off all the lights before you go out.

BATHROOM SAVINGS

- Spend less time in the shower
 Keeping your shower time to just 4 minutes could save a typical household £70 a year on their energy bills.
- Swap your bath for a shower
 Some of us might enjoy a long soak in the bath but swapping just one
 bath a week with a 4-minute shower could save you £12 a year on your
 energy bills.

You could save up to £245 a year by following these tips.

ESTATE WALKABOUTS

KELSO

Tuesday 11th September 2022 Sydenham Court, Oakfield Court and Berrymoss Court (Meeting at Oakfield Court) 2:00pm

JEDBURGH

Wednesday 14th September 2022 Howdenburn Court (Meeting at 1 Howdenburn Court) 10:00am

HAWICK

Wednesday 19th October 2022 Chay Blyth Place and Burnfoot Road (Meeting at junction leading into Chay Blyth Place) 10.00am

HAWICK

Wednesday 26th October 2022 Roxburghe Drive and Crailing Court (Meeting at school end of Roxburghe Drive) 10.00am

KELSO

Thursday 27th October 2022 Orchard Park and Croft Road (Meeting at Orchard Park) 10:00am

AGM – Tuesday 27th September 2022

This year's AGM will take place on Tuesday 27th September 2022 at 5:30pm at Waverley Housing, 51 North Bridge Street, Hawick TD9 9PX.

If you would like to attend please contact Waverley Housing on 01450 364200 or info@waverley-housing.co.uk.

HELP AVAILABLE WITH YOUR ENERGY COSTS

As part of the Borders Housing Network, we have secured funding that can help you with your energy bills.



There are 2 separate parts to the funding available.

For those of you who are on prepayment meters we may be able to provide you with a voucher from the Fuel Bank Foundation, the current value of these vouchers is ± 30 . (During winter months the value rises to ± 49).

Please note that there is a limit to the number of vouchers you can ask for and is meant to help you out, but it will not cover all your energy costs. To benefit from this is easy, all you have to do is call us, tell us who your supplier is and if you meet the criteria, we will forward your request to the Fuel Bank Foundation, and they will release the funds via a code and you just top this up at your usual top-up shop. This is all done within a few hours of you applying.

For those who have dry meters (credit meters) and smart meters, we can help with fuel debt by making a payment from our Fuel Poverty Fund. Funding is limited and there is a cap on the level we can pay.

We are also in the process of purchasing a stock of LED lightbulbs; LED light bulbs use up to 90% less energy than a standard incandescent or halogen light bulb. They have an average life of 10,000-25,000 hours, and just like standard light bulbs they also reach full brightness instantly which makes them great alternatives to halogen and incandescent light bulbs.

We are also purchasing radiator panels, these reflective radiator panels can help to keep your home warmer by reflecting heat back into the room, which would otherwise be lost through the walls.

These will be available to all tenants when we have them in stock; we will advertise on our website and social media sites when we receive them, please keep checking these sites for details.

If you do not have access to social media, please contact the office to express an interest and we will contact you as soon as we take delivery of these goods.

Remember HELP is at hand, please take advantage of this, and stay warm this Winter.

If you require further details on any of the above points, please contact us at info@waverley-housing.co.uk or telephone on 01450 364200

COST OF LIVING SUPPORT PAYMENTS

I am sure you are all aware of the increase in the Cost-of-Living expenses, especially with your utility costs. The Government has introduced several payments to assist you to meet the demand on your household budget.

Please check the information below so that you know what to expect in the coming months: -



COUNCIL TAX PAYMENTS

Anyone in a Council Tax Band A-D Property will have received a £150 Council Tax Rebate.

ENERGY BILL SUPPORT

Households will receive a £400 grant towards their energy bills spread over 6 months from October 2022.

Direct Debit customers will have the money credited direct to their account. Pre-payment meter customers will be contacted by their suppliers.

COST OF LIVING PAYMENT

If you are in receipt of certain benefits, such as: -

- Universal Credit
- Income Based Jobseekers Allowance
- Income Related ESA
- Income Support
- Working Tax Credit
- Child Tax Credit
- Pension Credit

You should receive two lump sum payments from the DWP. The first you should have had in July 2022, the second will be paid in late Autumn 2022.

If you are in receipt of Tax Credits HMRC will make these payments, the first one between 2nd and 7th September, the second payment will be made during the Winter 22/23.

To qualify: -

- Universal Credit claimants must be in receipt of Universal Credit for the assessment period 26 April 2022 to 25 May 2022
- Tax Credit claimants must have received a payment or an annual award of £26 of Tax Credits on any day in the period 26 April 2022 to 25 May 2022.

PENSIONERS

Pensioner households will receive a one-off payment of £300, as a top up to their Winter Fuel Payment. This should be paid in November /December 2022.

DISABILITY PAYMENT

A £150 payment will be made from 20 September 2022, if you are in receipt of one of the following benefits: -

- Disability Living Allowance
- Personal Independence Payment (PIP)
- Attendance Allowance
- Scottish Adult Disability Payment/ Scottish Child Disability Payment
- Armed Forces Independence Payment
- Constant Attendance Allowance
- War Pension Mobility Supplement



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