



Priority Information Sheet

www.waverley-housing.co.uk

If you consider yourself as homeless or threatened with homelessness, you should contact Scottish Borders Council (SBC) for advice and information. You can access their homeless service directly at the address below or telephone them to arrange an appointment.

SBC's Homeless Team will discuss your housing options with you based on information you provide to them.

If SBC accepts a duty to house you as a homeless person, they may refer you to Waverley Housing and we will then award you Gold Priority for housing with us.

If SBC does not accept a duty to house you but nevertheless deems you are in significant housing need and/or at risk of becoming homeless, you may still submit a housing application to Waverley Housing.

Finally, if you wish to make a homeless application to SBC from another Local Authority area, your Local Authority can, in certain circumstances, make a 'homeless referral' to SBC. For more information on this referral process, contact your own Local Authority in the first instance.

Scottish Borders Council

Homelessness Services, Paton Street GALASHIELS TD1 1AS

Contact details: Tel (01896) 661 385 / www.scotborders.gov.uk

Office Hours: Mon to Thurs 8.45am to 5pm Fri 8.45am to 3.45pm

Out of Hours Service

Bordercare: (01896) 752111 or Free Phone Number: 0800 376 1138

Waverley Housing will produce this information on request in, Large Print and other languages. To find out more, please telephone 01450 364200.